

## QUESTIONNAIRE ON ACCESS TO CANCER DIAGNOSIS\* (EQUITYCANCER-LA) COUNTRY (Introduce)

## **GENERAL INFORMATION**

The (<u>complete</u>), in collaboration with (<u>complete</u>), is conducting a study with the aim of analyzing the delay in cancer diagnosis and the main barriers in the use of health services during diagnostic process, as well as, identifying areas for improvement.

Thus, a survey is being carried out to learn about patients' experiences of health services during cancer diagnosis.

The information you provide is very important, as it will help identify existing problems in health services and suggest changes to improve early cancer diagnosis. The results of the survey will be subsequently disclosed. They will be processed in an aggregated form to ensure the confidentiality of the data. This implies that your responses will be anonymous. Your participation in this study will have no effect on your treatment, health benefits, legal matters, or similar issues.

Individuals using the information you provide are legally obligated to maintain the confidentiality of both the data and the respondent. That is, they will not use it for any purpose other than those described above, so we can guarantee the confidentiality of your information.

Resolution/law on data protection (to be completed) of (to be completed), Ministry of Health

We appreciate your collaboration

DATA FROM THE APPLICATION OF THE QUESTIONNAIRE
Interviewer:
Date of the survey / /
Start time::
Health centre where the respondent was selected:  Locality (Adapt):
START OF THE INTERVIEW
Before we start the interview, how would you like me to address you? ().
Now I am going to ask you some questions about the use of health services during the diagnosis of your illness.
→ Can you confirm that you currently have or have had cancer? → Fill in according to the diagnosis on the patient's record
Converget 2022@ Maria-Luisa Vázquez Ingrid Vargas (Consortium for Health Care and Social Services of Catalonia Spain): Pamela

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\*Authors translation from Spanish

1.1 ¿ How did you become aware you had this health problem? → Read the response options  (1) Symptoms or discomfort  (2) Routine medical examination/screening - Public healthcare service → q.1.5  (3) Routine medical examination/screening - Private healthcare service → q.1.5  (4) I was examined for another problem (casual finding) - Public healthcare service → q.1.5  (5) I was examined for another problem (casual finding) - Private healthcare service → q.1.5  (6) Other, which one?
1.2.1 Can you tell me when you noticed the symptoms or discomfort? → Write the answer and continue with the questions if the date is not complete.
continue with the questions if the date is not complete.  ——————————————————————————————————
1.2.2 Which health service did you first go to attend your symptoms or discomfort? → Read response options (Adapt to each country)  (1) Health center (2) Emergency service (3) Polyclinic (4) Public Hospital (5) Private clinic (6) Private emergency service (7) Private hospital (8) Other, which one?
options (Adapt to each country)  (1) Health center  (3) Polyclinic  (4) Public Hospital  (5) Private clinic  (7) Private hospital  (8) Other, which one?
1.3 Can you tell me when you made the appointment (or went to the emergency service)? → Write
the answer and continue with the questions if the date is not complete.  / / /
→ If he/she does not remember anything mark (99)
1.3.1 <u>Did you receive attention on that occasion?</u> (1) Yes → q.1.3.2 (2) No (98) DK/NA → q.1.4
1.3.1.1 Why were you not attended to?  ———————————————————————————————————
1.3.2 ¿ Which professional attended you on that occasion? (Add list of professionals according to country)  (1) General doctor  (3) (4) (98) DK/NA
1.4 What did you think about the time that passed from when you first noticed your symptoms or discomfort until you requested an appointment (or went to the emergency room)? → Read response options  (1) Short→Section 2 (2) Normal→Section 2 (3) Long (98) DK/NA→Section 2

Questionnaire	N°:
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1.4.1 Why did you delay in requesting an appointment emergency service)?	ent with the health service (or going to the	
→ Go to section 2		
1.5 Can you tell me when you had the screening/me according to answer in q.1.1	dical exploration or? → Fill i	7
→ Write the answer and continue with the questions if the da	ate is not complete	
	ite is not complete.	
//		
→ Can you tell me the month and year?		
→ If he/she does not remember them, can you tell me h	now long ago it was?	
I herone does not remember them, san yearen me n	iow iong ago it was.	
→ If he/she does not remember anything mark (99)		[DAYS]
1.6 After the screening or medical examination, wer	e you referred to a doctor in a public health	
service?		
(1) Yes (2) No→ q.1.6.2	(98) DK/NA →q.1.6.2	
1.6.1 To which doctor were you referred to? → Read	the response options (Adapt to each country)	
(1) General doctor at the health center		
(2) Specialist doctor at the hospital (3) Other, which one?		
[SPECIFY]		
1.6.2 Can you tell me when you requested the medic after the screening/medical examination? → Write the not complete.		
$\frac{1}{D} \frac{1}{D} \frac{1}{M} \frac{1}{M} \frac{1}{M} \frac{1}{Y} \frac{1}{Y} \frac{1}{Y} \frac{1}{Y} \frac{1}{Y}$		
D D/M M/Y Y Y Y		
→ Can you tell me the month and year?		
→ If he/she does not remember them, can you tell me h	now long it has been since you requested the	
appointment?		
\( \( \text{\tint{\text{\tinit}\\ \text{\tin}\ti		[5/170]
→ If he/she does not remember anything, mark (99)		
→ Read. Next, I will ask you some questions to learn all	bout the health services you used until you were o	liagnosed with
<u>cancer.</u>		
2. USE OF HEALTH SE	ERVICES UNTIL CANCER DIAGNOSIS	
2.1 What services did you use from the time you no	ticad symptoms or discomfort (or were screen	ed) until you
were diagnosed with cancer? (Adapt for each country).		ea) antii yoa
(1) General doctor at the health center		
(2) Emergency service		
(3) Emergency service of National Cancer Institute		
(4) Specialist	→Write down in chronological order the services h	e/she attended as
<ul><li>(5) Specialist of National Cancer Institute</li><li>(6) Hospitalization</li></ul>	many times as they are mentioned.	
(7) National Cancer Institute hospitalization		
(8) Private general doctor		
(9) Private emergency service		
(10) Private specialist		
(11) Private hospitalization		
(12) Private laboratory or imaging center		
(13) Other, which one?[SPECIFY]		
• •		
2.2 Where was your cancer diagnosis confirmed (pu center	blic service)? →Write the name or address of the	

2.3 How long was it from your first doctor's appointment or emergency visit until your cancer	
diagnosis was confirmed?	
	[DAYS]
2.3.1 What did you think of this time? $\rightarrow$ Read the response options (1) Short $\rightarrow$ q.2.3.2 (2) Normal $\rightarrow$ q.2.3.2 (3) Long (98) DK/NA $\rightarrow$ q.2.3.2	
2.3.1.1 Do you think this time affected your health? (1) Yes (2) No $\rightarrow$ q.2.3.2 (98) DK/NA $\rightarrow$ q.2.3.2	
2.3.1.1.1 How do you think this affected your health?	
2.0.1.1.1 How do you think this uncoted your nearth:	
2.3.2 During the investigation of the symptoms, <u>did you have to stop working, studying or doing</u>	
household chores because of this health problem? (1) Yes (2) No $\rightarrow$ q.2.4 (98) DK/NA $\rightarrow$ q.2.4	
2.3.3 How many days did you have to stop working, studying or doing household chores?	
2.4 Did you or your family need financial help or a loan for your cancer diagnosis?	[22]
TO BE ADAPTED TO EACH COUNTRY	
(1) Yes (2) No → Next section (98) DK/NA → Next section	
2.5 What type of financial help/loan did you request (receive)? → Read the response options TO BE	
ADAPTED TO EACH COUNTRY  (1) Family members or others donated money to help cover the diagnosis	
(2) Sale of personal or family property	
(3) Charity fundraiser (raffle, bingo, etc.)	
(4) Use of savings	
(5) Loan from family and/or friends	
(6) Loan from a bank or other financial institution (7) Other, which one?	
[SPECIFY]	
→ Complete the sections corresponding to 3 to 6, following the order of question 2.1.	
→ Read. Next, I will ask you some questions about your experience with health services for the cancer dia beginning with the first place you visited.	gnosis,
3. EXPERIENCE IN THE HEALTH SERVICES FOR DIAGNOSIS: GENERAL DOCTO	OR .
→ ASK only if you consulted the general doctor at the public health center of the network for cancer diagnosis	
3.1 At your first consultation with the general practitioner for investigating your symptoms, which	
health center did you visit? → Write the name or address of the center	
The the hame of address of the solitor	
3.1.1 How was your first consultation with the general doctor? → Read the response options.	
(1) In-person (2) By phone (3) Video consultation (98) DK/NA	
3.1.2 Can you tell me when this first consultation with the general doctor for investigating your	
symptoms took place? → Write the answer and continue with the questions if the date is not complete.	
//	
D D/M M/Y Y Y	
→ Can you tell me the month and year?	
→ If he/she does not remember them, can you tell me how long it has been since your first consultation?	
→ If he/she does not remember anything mark (99)	[=::::9]
3.2 How long did it take from the time you requested the appointment to the time you were seen?	
	[DAYS]
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3.3 Did you have to pay for the consultation?	
(1) Yes (2) No $\rightarrow q.3.4$ (98) DK/NA $\rightarrow q.3.4$	
3.3.1 How much were you charged?	
→ If he/she does not remember how much, mark (99)	
3.4 What means of transport did you use to get to the health center? →Several response options (1) On foot/by bicycle →q.3.5 (2) Bus (3) Own vehicle (4) Taxi (5) Other, which one? (96) N/A-Telephone/video-consultation →q.3.6	
3.4.1 How much did you have to pay for round-trip transportation? → Ask the person to take into account all transportation costs including those of any accompanying person  \$\_\$	
→ If he/she does not remember how much you had to pay mark (99)	
3.5 How long did it take you to get to the health center?	[MINUTES]
3.6 How many times did you consult the general doctor for your symptoms?	
→ If the answer is only once, skip to q.3.8.	
3.7 During consultations with the general doctor, were you seen by the same doctor? → Read response options.	
(1) Always (2) Often (3) Rarely (4) Never (98) DK/NA 3.8 Did the general doctors prescribe any medication to treat your symptoms or discomfort?	
(1) Yes (2) No→p.3.9 (98) DK/NA →p.3.9	
3.8.1 Did you have to complete any procedures to get these medications authorized? (ONLY COLOMBIA)	
(1) Yes (2) No (98) DK/NA	
3.8.2 <u>Did you pay for these drugs</u> ?  (1) Yes (2) No→p.3.8.4 (3) Partially (98) DK/NA →p.3.8.4	
3.8.3 How much were you charged for these drugs? → Ask the person to consider all drugs.	
→ If he/she does not remember how much, mark (99)	
3.8.3.1 Why did you have to pay?	
3.8.4 Did you have difficulties to get these drugs?	
(1) Yes (2) No→p.3.9 (98) DK/NA→p.3.9	
3.8.4.1 What difficulties did you have?	
3.9 Did the general doctors <u>order tests</u> for the investigation of your symptoms?	
(1) Yes (2) No→p.3.11 (98) DK/NA →p.3.11	
<b>3.9.1 What tests were ordered?</b> → If he/she does not remember them, read the list of tests according to cancer site. Several response options.	
(List of most common tests that can be ordered at primary care for the selected cancers in each country. Sort list by general tests and cancer site)	
(1)(2)(4)	
(3)(5)(6) Other, which one?	
(e) Curiot, Willott Office:	

	(98) DK/NA	
3.9.2 Did you have to complete any procedures to get any of the	tests authorized?	
(1) Yes (2) No	(98) DK/NA	
· · · · · · · · · · · · · · · · · · ·		
3.9.3 What means of transportation did you use to get to the test		
(1) On foot/bicycle → p.3.10 (2) Bus (3) Own vehicle	<b>(4)</b> Taxi	
(5) Other, which one?		
3.9.3.1 How much did you have to pay for round-trip transportation	on? → Ask the person to account for	
all transport costs for ALL tests that had to be performed, including those of the	he accompanying person.	
	\$	
→ If he/she does not remember how much, mark (99)	Ψ	
7 II He/she does not remember now mach, mark (99)		
3.10 Did you have any difficulty undergoing any of these tests of	rdered by the general doctors?	
(1) Yes (2) No→p.3.11	(98) DK/NA→p.3.11	
3.10.1 What difficulties?		
3.10.1 What difficulties?		
3.10.1.1 Do you think these difficulties affected your health?		
(1) Yes (2) No <i>→p.3.11</i>	(98) DK/NA→p.3.11	
3.10.1.2 How do you think they affected your health?		
3.10.1.2 How do you tillik tiley affected your fleatiff?		
3.11 During your last visit to the general doctor, what did he/she	say you might have?	
(1) Benign tumor (2) Tumor (suspice		
(3) Need to be further explored (4) Nothing	,	
	, which one?	
3.11.1 Can you tell me when you were informed of this diagnosis	? → Write the answer and continue	
with the questions if the date is not complete.	- 1 7 Title the thouser and community	
→ Can you tell me the month and year?		
→ If you he/she does not remember them, can you tell me how long in	t has been since the general	
doctor informed you of this diagnosis?	<u> go</u>	
If ha/aha daga not remember anything mark (00)		
→ If he/she does not remember anything mark (99)		[DAYS]
3.12 During this visit with the general doctor, did he/she refer yo	u to a specialist for further	
investigation of your symptoms? (1) Yes (2) No→p.3.15	(00) DI//NA > 2.45	
	(98) DK/NA →p.3.15	
3.12.1 Which specialist were you referred to? → If he/she does not		
according to cancer site. (Add list of professionals according to the cour	ntry)	
(1)		
(3)(5)(5) Other, which	one?	
(98) DK/NA		
3.13 Did the general practitioner give you a report for the special	ist? (Adapt/apply according to	
country)		
(1) Yes (2) No	(98) DK/NA	
3.14 After the referral, what type of information did you receive?	→ If he/she does not remember,	
read the response options		
(1) Date and time of the appointment (2) Name of the ce		
(3) Address of the center (4) Directions to the		
(5) Payments to be made (6) Name of the do	ector	
(7) Other, which one? (97) None		
	(98) DK/NA	



3.15 During the symptom investigation, were you ever unable to attend (or complete) a scheduled consultation with the general doctor?	
(1) Yes (2) No→p.3.16 (98) DK/NA→p.3.16	
3.15.1 Why were you unable to attend/complete the consultation?	
3.15.2 Do you think that not being able to attend (complete) the consultation affected your health?	
(1) Yes (2) No→q.3.16 (98) DK/NA →q.3.16	
3.15.3 How do you think it affected your health?	
3.16 During the symptom investigation, did you ever have a scheduled consultation, and the	
general doctor did not attend you? (1) Yes (2) No $\rightarrow q.3.17$ (98) DK/NA $\rightarrow q.3.17$ (98) DK/NA $\rightarrow q.3.17$	
3.16.1 Why didn't the general doctor attend to you?	
3.16.2 Do you think not being attended to <u>affect your health</u> ? (1) Yes (2) No→q.3.17 (98) DK/NA →q.3.17	
3.16.3 How do you think it affected your health?	
3.17 Before or during the investigation of your symptoms with the general doctor, <u>did you</u>	
<u>consult a private doctor</u> ? (1) Yes (2) No → q.3.18 (98) DK/NA → q.3.18	
3.17.1 Why did you use a private health service?	
3.18 Before or during the investigation of your symptoms with the general doctor, did you have private testing?  (1) Yes (2) No → Next section (98) DK/NA → Next section	
3.18.1 How much were you charged for the tests? → Consider all tests	
3.18.2 Why did you get tested in a private health service?	

4. EXPERIENCE IN HEALTH SERVICES FOR DIAGNOSIS: SPECIALIST	
→ ASK only if he/she consulted a specialist of a public health service of the network for cancer diagnosis as indicated question 3.12 or 5.12.2.	in section 2,
4.1. In your first consultation with a specialist for the investigation of your symptoms, which hospital did you visit? → Write the name of the center or its address	
<ul> <li>4.1.1 How was your first consultation with the specialist? → Read the answer options</li> <li>(1) In-person</li> <li>(2) Telephone</li> <li>(3) Video consultation</li> <li>(98) DK/NA</li> </ul>	
4.1.2 Can you tell me when this first consultation with the specialist for investigating your symptoms took place? → Write the answer and continue with the questions if the date is not complete.	
→¿Can you tell me the month and year? → If he/she does not remember, ¿can you tell how long it has been since <u>your first consultation</u> ?  →If he/she does not remember, mark (99)	[DAYS]
4.1.3 What type of specialist attended you in that first consultation? (Adapt according to the most	
frequent cancers selected in each country). → <b>Read</b> the answer options according to cancer stie.	
(1)	
<ul> <li>4.2 How did you get the appointment? → Read the answer options</li> <li>(1) Referral from general doctor</li> <li>(2) Referral from emergency service</li> <li>(3) Referral from another specialist</li> <li>(4) Own initiative</li> <li>(5) Screening</li> <li>(6) Other, which one?</li> </ul>	
4.3 How long did it take from the time you requested the appointment to the consultation?	[DAYS]
4.4 Did you have to complete any procedures to get authorization for the specialist consultation?	
(N/A in Ecuador) (1) Yes (2) No (98) DK/NA	
4.5 Did you have to pay for the consultation?	
(1) Yes (2) No $\rightarrow q.4.6$ (98) DK/NA $\rightarrow q.4.6$	
4.5.1 How much were you charged?	
4.6 What means of transport did you use to get to the specialist? →Several response options  (1) On foot/bicycle → q.4.7 (2) Bus (3) Own vehicle (4) Taxi  (5) Other, which one?(96) N/A-Telephone/video-consultation →q.4.8	
4.6.1 How much did you have to pay for round-trip transportation? → Ask the person to take into account all transport costs including those of any accompanying person.	
→ If he/she does not remember how much, mark (99)	
4.7 How long did it take you to get to the specialist?	[MINUTES]
4.8 How many times did you consult the specialist during the investigation of your symptoms?	
4.9 Did the specialists <u>prescribe any medication</u> during the investigation of your symptoms?  (1) Yes (2) No →q.4.10 (98) DK/NA →q.4.10	
4.9.1 Did you have to complete any procedures to get these medications authorized? (Chile and	
Colombia) (1) Yes (2) No (98) DK/NA	



4.9.2 Did you pay for these drugs? (1) Yes (2) No → q.4.9.5	(3) Partially (98) DK/NA→q.4.9.5	
4.9.3 How much were you charged for	these drugs?	
→ If he/she does not remember how muc		
4.9.4 Why did you have to pay?		
4.9.5 Did you have any difficulties to go (1) Yes (2) No → q.4.10	et these drugs? (98) DK/NA →q.4.10	
4.9.5.1 What difficulties did you have?		
4.10 Did the specialists order tests for (1) Yes (2) No → q.4.12	the investigation of your symptoms?  (98) DK/NA → q.4.12	
4.10.1 What tests were ordered? → If he to type of cancer. Several response option (List of most common tests that can be ordered general tests and cancer site)  (1)  (3)	e/she does not remember them, read the list of tests according	
(5)	(98) DK/NA	
4.10.2 <u>Did you have to complete any property</u> (1) Yes (2) No	rocedures to get any of these tests authorized? (98) DK/NA	
<ul> <li>4.10.3 What means of transportation dientification (1) On foot/bicycle → q.4.11 (2) Bus (3) Other, which one?</li> </ul>		-
	y for round-trip transportation? → Ask the person to take into ad to be performed and include those of the accompanying person.  \$ th, mark (99)	
4.11 Did you have any <u>difficulty underg</u> (1) Yes <u>difficulty underg</u> (2) No→q.4.12	going any of these tests ordered by specialists? (98) DK/NA→q.4.12	
4.11.1 What difficulties?		
4.11.1.1 Do you think these difficulties (1) Yes (2) No → q.4.12	affected your health? (98) DK/NA→q.4.12	
4.11.1.2 How did they affected your hea		
<ul> <li>4.12 Finally, what did the specialists te</li> <li>(1) Benign tumour→q.4.15</li> <li>(3) Malignant tumor (cancer)</li> </ul>	ell you that you had? → Read the answer options  (2) Suspicious tumour→q.4.15  (4) Other, which one? →q.4.15	

4.12.1 Can you tell me when you were informed of this diagnosis? (confirmed diagnosis) → Write the answer and continue with the questions if the date is not complete.	
///	
→Can you tell me the month and year?  →If he/she does not remember them, can you tell me how long it has been since you received the diagnosis?	
→If he/she does not remember anything mark (99)  4.13 Did the specialist prescribe you the treatment to follow?	[57.70]
(1) Yes →p.4.15 (2) No (98) DK/NA	
4.14 Did the specialist refer you to another specialist for your cancer treatment? (1) Yes (2) No→q.4.15 (98) DK/NA→q.4.15	
4.14.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)  → Read the response options according to cancer site.  (1) (2) (3) (4) (98) DK/NA	
4.15 During the investigation of the symptoms, were you ever unable to attend (or complete) the	
consultation with the specialist? (1) Yes (2) No $\rightarrow$ q.4.16 (98) DK/NA $\rightarrow$ q.4.16	
4.15.1 Why were you unable to attend/complete the consultation?	
4.15.2 Do you think that not being able to attend (complete) the consultation affected your health?	
(1) Yes (2) No→q.4.16 (98) DK/NA →q.4.16	
4.15.3 How do you think it affected your health?	
4.16 During the symptom investigation, did you ever have a schedule consultation and the specialist did not attend you?  (1) Yes (2) No → q.4.17 (98) DK/NA →q.4.17	
4.16.1 Why didn't the specialist attend to you?	
4.16.2 Do you think not being attended to affect your health?	
(1) Yes (2) No→q.4.17 (98) DK/NA→q.4.17	
4.16.3 How do you think it affected your health?	
4.17 During the symptom investigation with the specialist, did you consult a private specialist?  (1) Yes (2) No→q.4.18 (98) DK/NA→q.4.18	
4.17.1 Why did you use a private health service?	
4.18 During the investigation of the symptoms with the specialist, did you have private testing?	
(1) Yes (2) No→Next section (98) DK/NA→Next section	



4.18.1 How much were you charged for the tests? → Ask the person to take into account all the tests.	
→ If he/she does not remember how much, mark (99)	
4.18.2 Why did you get tested in a private health service?	
5. EXPERIENCES IN HEALTH SERVICES FOR DIAGNOSIS: EMERGENCY	
→ <b>ASK</b> only if he/she consulted an emergency service of the public health system of the network during the cancer di indicated in section 2.	agnosis as
5.1 When you went to the emergency department for your health problem, which center or emergency service did you visit? → Write the name of the center or its address. If he/she went several times, ask about the first time.	
5.1.1 Can you tell me when you went to the emergency department? → Write the answer and continue with the questions if the date is not complete	[DAYS]
5.2 Who made the decision to go to the emergency department? → Read the response options  (1) Yourself  (2) Family member or accompanying person	
(3) General doctor at the health centre → q.5.4 (4) Another, Which one?	
5.3 Why didn't you go to general doctor at your health center?	
5.4 Did you have to pay to be seen in the emergency department?	
(1) Yes (2) No→q.5.5 (98) DK/NA→q.5.5	
5.4.1 ¿How much were you charged?  → If he/she does not remember how much, mark (99)	
5.5 What means of transportation did you use to go to the emergency department? ->Several	
response options (1) On foot/bicycle → q.5.6 (2) Bus (3) Own vehicle (4) Taxi (5) Other, which one?	
5.5.1 How much did you have to pay for round-trip transportation? → Ask the person to take into account all transport costs including those of any accompanying person.	
→ If he/she does not remember how much, mark (99)	
5.6 How long did it take you to get to the emergency service?	 [MINUTES]
5.7 How many times did you visit the emergency service?	
5.8 On any of these occasions, were you hospitalized?	
(1) Yes→Go to section 6 (2) No (98) DK/NA	

5.9 Did the emergency doctors <u>prescribe any medication</u> to treat your symptoms or discomfort?	
(1) Yes (2) No→q.5.10 (98) DK/NA →q.5.10	
5.9.1 Did you have to complete any procedures to get these medications authorized? (ONLY COLOMBIA)	
(1) Yes (2) No (98) DK/NA	
5.9.2 Did you pay for these drugs?	
(1) Yes (2) No→q.5.9.4 (3) Partially (98) DK/NA →q.5.9.4	
5.9.3 How much were you charged for these drugs?	
⇒ If he/she does not remember how much, mark (99)	
5.9.3.1 Why did you have to pay?	
5.9.4 Did you have difficulties to get these drugs?	
(1) Yes (2) No $\rightarrow q.5.10$ (98) DK/NA $\rightarrow q.5.10$	
5.9.4.1 What difficulties did you have?	
5.10 Did the emergency doctor order tests for the investigation of your symptoms?	
(1) Yes (2) No→q.5.12 (98) DK/NA→q.5.12	
5.10.1 What tests were ordered? → If he/she does not remember them, read the list of tests according	
to cancer site. Several response options. (List of most common tests that can be ordered in the emergency department for the selected cancers in each	
country. Sort by general tests and by cancer site.)	
(1)(2) (3)(4)	
(3)(5)(6) Other, which one?	
(98) DK/NA	
5.10.2 Did you have to complete any procedures to get any of the tests authorized?	
(1) Yes (2) No (98) DK/NA	
5.10.3 Did you pay for the tests?	
(1) Yes (2) No→q.5.11 (98) DK/NA→q.5.11	
5.10.3.1 How much were you charged for the tests?	
→ If he/she does not remember how much, mark (99)	
5.10.3.2 Why did you have to pay?	
5.11 Did you have any difficulty undergoing any of these ordered by the emergency doctors?	
(1) Yes (2) No→q.5.12 (98) DK/NA→q.5.12	
5.11.1 What difficulties?	
on the wind dimodities;	
	<del></del>
5.11.1.1 Do you think these difficulties affected your health?	
(1) Yes (2) No $\rightarrow a.5.12$ (98) DK/NA $\rightarrow a.5.12$	



5.11.1.2 How do you think they	affected your health?		
5.12 Finally, can you tell me wh	at the emergency doctor said yo	u had?	
<b>(1)</b> Benign tumor <i>→q.5.13</i>	(2) Suspicious tumor $\rightarrow q.5.13$		
(3) Malignant tumor (cancer)	(4) Other, which one?	→q.5.13	
	e emergency doctor gave you this		
_	nd continue with the questions if the dat	e is not complete	
//			
D D / M M / Y Y			
→ Can you tell me the month and		it has been since your	
-	ber them, can you tell me how long	it nas been since <u>you were</u>	
diagnosed?		<del></del>	[DAYS]
→ If he/she does not remember a	1 1		
	mergency department, did the do	ctor <u>refer you to a specialist for</u>	
treatment recommendations?		(00) DIZ/NA	
(1) Yes→q.5.14 (2) No		(98) DK/NA	
	refer you for further investigation		
(1) Yes (2) No → Next sec	<u> </u>	√/NA <del>→</del> Next section	
5.13.1 Where did he/she refer y	ou?		
(1) General doctor (2) Specialis	ou? st (3) Hospital, which one? _		
5.14 In the emergency departm	ent, were you given a report for _	? → Fill in	
according to the answer to question	5.13.1.	(22) 7:((1)	
(1) Yes (2) No		(98) DK/NA →Go to next section	

6.1 Can you tell me when you were admitted to hospital? → Write the answer and continue with the questions if the date is not complete. If there are several entires, ask about the first one.	6. EXPERIENCES IN HEALTH SERVICES FOR DIAGNOSIS: HOSPITALISATION	
questions if the date is not complete. If there are several entries, ask about the first one.  □□□□/M M/Y Y Y  → Can you tell me the month and year?  → If he/she does not remember them, can you tell me how long it has been since you were hospitalized?  □ D D M M M Y Y Y Y  → If he/she does not remember anything mark (99)  6.2 On that occasion, do you remember how many days you were hospitalized?  □ D D M M D S S S S S S S S S S S S S S S	→ <b>ASK</b> only if the hospitalization was in a hospital of the public health services of the network for cancer diagnosis as section 2 or question 5.8.	indicated in
<ul> <li>→ Can you tell me the month and year?</li> <li>→ If he/she does not remember them, can you tell me how long it has been since you were hospitalized?</li> <li>→ If he/she does not remember anything mark (99)</li> <li>6.2 On that occasion, do you remember how many days you were hospitalized?</li> <li>6.3 Did you have to complete any procedures to get authorization for hospitalization? (Only Colombie)</li> <li>(1) Yes (2) No (98) DK/NA</li> <li>6.4 Did you pay for the hospitalization?</li> <li>(1) Yes (2) No → q.6.5</li> <li>(98) DK/NA → q.6.5</li> <li>6.4.1 How much did you pay?</li> <li>→ If he/she does not remember how much, mark (99)</li> <li>6.4.2 Why did you have to pay?</li> <li>→ If he/she does not remember how much, mark (99)</li> <li>6.5.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?</li> <li>→ Write the answer and continue with the questions if the date is not complete.</li> <li>→ D / M M / Y Y Y Y Y</li> <li>→ Can you tell me the month and year?</li> <li>→ If he/she does not remember them, can you tell me how long it has been since you received the diagnosis?</li> <li>→ If he/she does not remember anything mark (99)</li> <li>6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)</li> <li>→ Read the answer options according to cancer site.</li> </ul>		
6.2 On that occasion, do you remember how many days you were hospitalized?  6.3 Did you have to complete any procedures to get authorization for hospitalization? (Only Colombia)  (1) Yes (2) No (98) DK/NA  6.4 Did you pay for the hospitalization? (1) Yes (2) No→q.6.5 (98) DK/NA→q.6.5  6.4.1 How much did you pay?  → If he/she does not remember how much, mark (99)  6.4.2 Why did you have to pay?  6.5 How many times have you been hospitalized?  6.6 Finally, the doctor at the hospital, what did he/she said you had? → Read the response options (1) Benign tumor (2) Suspicious tumor (3) Malignant tumor (cancer) (4) Other, which one?  → If he/she answered options 1, 2, or 4, continue to the next section as indicated in 2.1.  6.6.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?  → Write the answer and continue with the questions if the date is not complete.  —	→ Can you tell me the month and year?	
6.3 Did you have to complete any procedures to get authorization for hospitalization? (Only Colombia)  (1) Yes (2) No (98) DK/NA  6.4 Did you pay for the hospitalization? (1) Yes (2) No→q.6.5 (98) DK/NA→q.6.5  6.4.1 How much did you pay?  > If he/she does not remember how much, mark (99)  6.4.2 Why did you have to pay?  6.5 How many times have you been hospitalized?  6.6 Finally, the doctor at the hospital, what did he/she said you had? → Read the response options (1) Benign tumor (2) Suspicious tumor (3) Malignant tumor (cancer) (4) Other, which one?  → If he/she answered options 1, 2, or 4, continue to the next section as indicated in 2.1.  6.6.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?  → Write the answer and continue with the questions if the date is not complete.  □ □ □ □ M M / Y Y Y Y  → Can you tell me the month and year?  → If he/she does not remember them, can you tell me how long it has been since you received the diagnosis?  IDAYS  IDAYS  IDAYS  IDAYS  IDAYS  Fred the answer options according to cancer site.	→ If he/she does not remember anything mark (99)	
(1) Yes (2) No (98) DK/NA  64. Did you pay for the hospitalization? (1) Yes (2) No→q.6.5 (98) DK/NA→q.6.5  6.4.1 How much did you pay?  → If he/she does not remember how much, mark (99)  6.5.4 Why did you have to pay?  6.5.4 How many times have you been hospitalized?  6.6.5 How many times have you been hospitalized?  6.6 Finally, the doctor at the hospital, what did he/she said you had? → Read the response options (1) Benign tumor (2) Suspicious tumor (3) Malignant tumor (cancer) (4) Other, which one?  → If he/she answered options 1, 2, or 4, continue to the next section as indicated in 2.1.  6.6.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?  → Write the answer and continue with the questions if the date is not complete.  □ □ □ / M M / Y Y Y Y  → Can you tell me the month and year?  → If he/she does not remember anything mark (99) 6.7 Did the doctor in charge of your hospital care refer you to another specialist for treatment recommendation? (1) Yes (2) No→Next section (98) DK/NA→Next section  6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)  → Read the answer options according to cancer site.	6.2 On that occasion, do you remember how many days you were hospitalized?	[DAYS]
6.4 Did you pay for the hospitalization? (1) Yes (2) No→q.6.5 (98) DK/NA→q.6.5  6.4.1 How much did you pay?  If he/she does not remember how much, mark (99)  6.4.2 Why did you have to pay?  6.5 How many times have you been hospitalized?  6.6 Finally, the doctor at the hospital, what did he/she said you had? → Read the response options (1) Benign tumor (2) Suspicious tumor (3) Malignant tumor (cancer) (4) Other, which one?  If he/she answered options 1, 2, or 4, continue to the next section as indicated in 2.1.  6.6.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?  Write the answer and continue with the questions if the date is not complete.  D D / M M / Y Y Y Y  Can you tell me the month and year?  If he/she does not remember them, can you tell me how long it has been since you received the diagnosis?  I[DAYS]  If he/she does not remember anything mark (99)  6.7. Did the doctor in charge of your hospital care refer you to another specialist for treatment recommendation? (1) Yes (2) No→Next section (98) DK/NA→Next section  6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)  Read the answer options according to cancer site.	6.3 <u>Did you have to complete any procedures to get</u> authorization for hospitalization? (Only Colombia)	
(1) Yes (2) No→q.6.5 6.4.1 How much did you pay?  → If he/she does not remember how much, mark (99) 6.4.2 Why did you have to pay?  6.5 How many times have you been hospitalized?  6.6 Finally, the doctor at the hospital, what did he/she said you had? → Read the response options (1) Benign tumor (2) Suspicious tumor (3) Malignant tumor (cancer) (4) Other, which one?  → If he/she answered options 1, 2, or 4, continue to the next section as indicated in 2.1. 6.6.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?  → Write the answer and continue with the questions if the date is not complete.  → Can you tell me the month and year?  → If he/she does not remember them, can you tell me how long it has been since you received the diagnosis?  → If he/she does not remember anything mark (99) 6.7 Did the doctor in charge of your hospital care refer you to another specialist for treatment recommendation? (1) Yes (2) No→ Next section (98) DK/NA→ Next section (6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)  → Read the response options		
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(3) Malignant tumor (cancer) (4) Other, which one?  → If he/she answered options 1, 2, or 4, continue to the next section as indicated in 2.1.  6.6.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?  → Write the answer and continue with the questions if the date is not complete.  □ □ □ / □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ / □ / □ / □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □ □ / □	6.6 Finally, the doctor at the hospital, what did he/she said you had? → Read the response options	
<ul> <li>→ If he/she answered options 1, 2, or 4, continue to the next section as indicated in 2.1.</li> <li>6.6.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?</li> <li>→ Write the answer and continue with the questions if the date is not complete. </li></ul>	, , ,	
6.6.1 Can you tell me when you were informed of this diagnosis (confirmed diagnosis)?  → Write the answer and continue with the questions if the date is not complete. //		
→ Write the answer and continue with the questions if the date is not complete		
→ Can you tell me the month and year? → If he/she does not remember them, can you tell me how long it has been since you received the diagnosis? Did the doctor in charge of your hospital care refer you to another specialist for treatment recommendation? (1) Yes (2) No→Next section (98) DK/NA→Next section 6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country) → Read the answer options according to cancer site.		
diagnosis?  → If he/she does not remember anything mark (99)  6.7 Did the doctor in charge of your hospital care refer you to another specialist for treatment recommendation?  (1) Yes  (2) No→Next section  (98) DK/NA→Next section  6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)  → Read the answer options according to cancer site.		
<ul> <li>→ If he/she does not remember anything mark (99)</li> <li>6.7 Did the doctor in charge of your hospital care refer you to another specialist for treatment recommendation?</li> <li>(1) Yes</li> <li>(2) No→Next section</li> <li>(98) DK/NA→Next section</li> <li>6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)</li> <li>→ Read the answer options according to cancer site.</li> </ul>	→ If he/she does not remember them, can you tell me how long it has been since <u>you received the</u> <u>diagnosis</u> ?	
<ul> <li>→ If he/she does not remember anything mark (99)</li> <li>6.7 Did the doctor in charge of your hospital care refer you to another specialist for treatment recommendation?</li> <li>(1) Yes</li> <li>(2) No→Next section</li> <li>(98) DK/NA→Next section</li> <li>6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)</li> <li>→ Read the answer options according to cancer site.</li> </ul>		
recommendation?  (1) Yes (2) No→Next section (98) DK/NA→Next section  6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)  → Read the answer options according to cancer site.		[271.70]
(1) Yes (2) No→Next section (98) DK/NA→Next section  6.7.1 Can you tell me to which specialist you were referred to? (Add list of professionals by country)  → Read the answer options according to cancer site.		
→ Read the answer options according to cancer site.		
(7)		
(3)		
(5) (98) DK/NA	(5) (98) DK/NA	



## 7. DATA ON SOURCE OF CARE, MORBIDITY AND SOCIO-DEMOGRAPHIC CHARACTERISTICS

Read. Next, I will ask you some general questions about social, economic and health issues. 7.1 While you were diagnosed with cancer, have you suffered from any serious illnesses? → If he/she does not remember them, read the list of diseases. (1) Lung disease (chronic obstructive pulmonary disease, pulmonary fibrosis or cystic fibrosis, asthma) (2) Infarction (myocardial infarction) (3) Heart Disease/Heart Failure (congestive) (4) Disease of blood vessels/arteries and veins excluding those of the heart, brain and/or lungs (varicose veins, aneurysms, thromboses or embolisms) (5) Stroke (6) Dementia (Alzheimer's, other dementias) (7) Anxiety (8) Depression (9) Rheumatologic/autoimmune diseases (lupus, rheumatoid arthritis, scleroderma, Sjogren's syndrome) (10) Liver disease (cirrhosis, liver fibrosis) (11) Diabetes (12) Kidney disease (chronic renal failure, nephritic or nephrotic syndrome, single kidney patients) (13) Obesity (14) Hypertension (15) HÍV-AIDS (16) COVID-19 (17) Other serious illness, which one? (97) None 7.2 When you have a health problem, do you usually go to the same health center or hospital? (2) No $\rightarrow q.7.2.2$ (98) DK/NA $\rightarrow q.7.2.2$ 7.2.1 Which health center or hospital? 7.2.2 What is your assigned health care center? 7.3 Which ethnic group do you identify with? → Read the response options (adapt according to country) (2) White (3) Mulatto (4) Black (1) Mestizo (5) Indigenous (6) Other, which one? 7.4 Age in completed years 7.5 Date of birth D D/MM/YYYY 7.6 What is your country of birth? 7.7 How long have you lived in this locality? (Adapt according to country)→ If the person says 11 months or less enter 0 years. YEARS WRITE THE NUMBER OF YEARS 7.8 What is the highest level of education you have completed? (Adapt according to country) → Write the answer and continue with the questions if the level of education is not specified. (1) None (6) Incomplete technical or technological education (2) Incomplete primary education (7) Complete technical or technological education (3) Complete primary education (8) Incomplete university education (4) Incomplete secondary education (9) Complete university education (5) Complete secondary education (10) Postgraduate education (98) DK/NA

<ul> <li>7.9 What is your current employment situation? →If he/she is in more than one, write down only the main one. If he/she does not answer accurately, help to complete the answer.</li> <li>(1) Full-time employee</li> <li>(2) Part-time employee</li> <li>(3) Full-time self-employed person</li> <li>(4) Part-time self-employed person</li> <li>(5) Unemployed → q.7.11</li> <li>(6) Student, school student, or in training → q.7.11</li> <li>(7) Retired, early retirement or closed business → q.7.11</li> <li>(8) Permanently unable to work → q.7.11</li> <li>(9) Engaged in housework, children or others (paid) → q.7.11</li> <li>(10) Engaged in housework, children or others (unpaid) → q.7.11</li> <li>(11) Other kind of economic inactivity → q.7.11</li> </ul>	
7.10 What is your current occupation or main work activity?	
<ul> <li>7.11 Which of the following options best describes your current living situation? → Read the response options</li> <li>(1) Living with a spouse or partner</li> <li>(2) Living alone → q.7.16</li> <li>(3) Living with family/friends</li> <li>(4) Other, which one?</li> <li>(98) DK/NA</li> </ul>	
<ul> <li>7.12 Are you the head of the household? → Concerning the person with the tumor.</li> <li>(1) Yes → q.7.16</li> <li>(2) No</li> </ul>	
<ul> <li>7.13 What is the highest level of education completed by the head of the household? → Write the answer and continue with the questions if the level of study is not specified.</li> <li>(1) None (2) Incomplete primary education (3) Complete primary education (4) Incomplete secondary education (5) Complete secondary education (6) Incomplete technical or technological education (7) Complete technical or technological education (8) Incomplete university education (9) Complete university education (10) Postgraduate education</li> <li>(10) Postgraduate education</li> </ul>	
<ul> <li>7.14 What is the current employment situation of the head of household? → If he/she is in more than one, write down only the main one. If he/she does not answer accurately, help to complete the answer.</li> <li>(1) Full-time employee</li> <li>(2) Part-time employee</li> <li>(3) Full-time self-employed person</li> <li>(4) Part-time self-employed person</li> <li>(5) Unemployed → q.7.16</li> <li>(6) Student, school student, or in training →q.7.16</li> <li>(7) Retired, early retirement or closed business → q.7.16</li> <li>(8) Permanently unable to work → q.7.16</li> <li>(9) Engaged in housework, children or others (paid) → q.7.16</li> <li>(10) Engaged in housework, children or others (unpaid) → q.7.16</li> <li>(11) Other kind of economic inactivity</li></ul>	
7.15 What is the current occupation of the head of the household?	
7.16 Do you have private health insurance? (Adapt the section to each country including public insurance) (1) Yes (2) No (98) DK/NA	



the first answer and continue with the quest	old members earn in total in the last month? → Write down ions if the income amount is not clearly specified  \$\$\$	
(1) No income	(6) From \$(Complete) to \$(Complete) (3-4 minimum wages)	
(2) Up to \$(Complete)	(7) From \$(Complete) to \$(Complete) (4-5 minimum wages)	
(1/2 minimum wage)		
(3) From \$(Complete) to \$(Complete) (1/2-1 minimum wage)	(8) From \$(Complete) to \$(Complete) (5-10 minimum wages)	
(4) From \$(Complete) to \$(Complete) (1-2 minimum wages)	(9) From \$(Complete) to \$(Complete) (10-15 minimum wages)	
(5) From \$\$(Complete) to \$(Complete) (2-3 minimum wages)	(10) More than \$(Complete) (more than 15 minimum wages)	
→ If he/she answered that "live alone" on a 7.18 ¿ How many people usually make food and living expenses)?  WRITE THE NUMBER OF PERSONS	q.7.11, go to q.20 up the household, including yourself (persons sharing	
7.19 How many rooms do people sleep WRITE THE NUMBER OF ROOMS		
7.20 Register the sex (1) Man (2) Woman		
→Ask this question in cases where the	e respondent is a caregiver or family member	
<ul><li>7.21 What is your relationship to the part (1) Son/Daughter (2) Mother/Father</li><li>(6) Paid caregiver (7) Other, who?</li></ul>	atient? (3) Grandson/Granddaughter (4) Grandparent (5) Partner	
7.22 Are there any additional comment member)?	s you would like to make (respondent/caregiver or family	

8. FILL IN AFTER THE SURVEY	
→ Mention to the person that the interview may need to be repeated to ensure the quality of the data.	
Would you be interested in receiving the results of the study?  (1) Yes → PLEASE NOTE CONTACT DATA (email, phone) IN INFORMED CONSENT  (2) No	
<ul> <li>Would you be willing to participate in an interview to share more about your experience during cancer diagnosis?</li> <li>(1) Yes → RECORD THE CONTACT INFORMATION (email, phone number) IN CONSENT FORM</li> <li>(2) No</li> </ul>	
→To be filled in by the interviewer	
8.1 Name of person answering the questionnaire → Exclude surnames	
8.2 How would you rate the cooperation of the interviewee? (1) Good (2) Fair (3) Poor	
8.3 How well did the interviewee understand the questions? (1) Good (2) Fair (3) Poor	
8.4 Time of completion : :	
8.5 Interview location (1) In-person at home (2) In-person at a health facility (3) Remote online (4) Remote by telephone	
8.6 Use of patient documents to complete information on dates and tests (1) Yes (2) No	
General observations by the interviewer:	